

Terms & Conditions

EASE OF INSTALLATION

Edwards Cast Stone does not perform installation, but as an option does supply masonry hardware (see page 5). It is recommended that cast stone be installed by a stone mason or contractor experienced in stone setting. Edwards Cast Stone accepts no responsibility for installation or liability with regard to the use of outside contractors, or pieces damaged during the installation process.

CLEANING

Regardless of the degree of care exercised during construction, a final wash down will be needed and, normally, whatever is specified to clean the brickwork will adequately clean the cast stone. A variety of commercial cleaners are available and most contain detergents combined with mild solutions of phosphoric and/or meiotic acids. Cast Stone should be wet before applying any cleaner. Extreme care should be taken when applying acidic cleaners to areas where joints are left open or where sealant is used as jointing material. The sealant manufacturer should be contacted to ascertain compatibility with cleaning materials. Acids left behind the stone on masonry wythe may cause corrosion problems later on.

SHIPPING

Truckload quantities will have shrink wrapped wooden pallets loaded on standard flat bed trailers and shipped by independent trucking firms. Less than truckload quantities will be shipped via LTL carrier. The job or delivery site must be accessible.

RECEIVING

A forklift is required to unload all palletized cast stone. In all cases, it is the customer's responsibility to unload the material. Unloading time allowed is two (2) hours. Time spent unloading over two (2) hours will be billed at \$50.00 per hour.

INSPECTION

Pallets must be immediately inspected upon delivery for any damage. Any claim for damage must be noted on the freight bill, and a claim filed with the freight company. Any product defects must be reported in writing to Edwards Cast Stone within 24 hours of receiving the order. Installation of product constitutes acceptance.

